



HM Government
of Gibraltar

**UPPER
TOWN**

Sustainable Traffic, Transport and Parking Plan

Gibraltar

Residential Parking Scheme

UPPER TOWN





Contents

Contents	1
Residential Parking Schemes	2
Residential Zones	3
Residents Parking Permit.....	4
Motorcycle Owners.....	4
Who is Eligible to Apply?	4
Applying for a Permit	4
Requirements.....	5
Cost of Permits.....	5
Signage and Parking Demarcation.....	7
Contact Information.....	10
Application Form.....	11
Drawing of Parking Locations.....	14



Residential Parking Schemes

As part of the implementation of the Sustainable, Traffic, Transport and Parking Plan and as a direct result of stakeholder feedback and involvement, H.M. Government of Gibraltar has identified the need to introduce Residential Parking Schemes (RPS) at various locations around Gibraltar.

A Residential Parking Scheme is normally implemented in areas where there is more demand for parking than spaces available. These schemes do not guarantee a parking space for anyone, but help manage the parking situation for people living in those areas. The aim of a residential parking scheme is to provide residents with an improved chance of parking whilst still supporting the needs of visitors and commercial activities in those areas. A Residential Parking Scheme will also indirectly tackle the issue of derelict vehicles on the public highway therefore allowing for better management of existing parking stock.

The success of a RPS relies heavily on proper parking enforcement of these areas and the appointed 'Parking Management Officers' will play a key role in patrolling and regulating the residential zones and parking districts.

Residential Zones

The Government is looking at a phased approach towards the implementation of the new Residential Parking Scheme. The Scheme will see Gibraltar strategically divided into various zones and districts (Zone 1, Zone 2, Zone 3, Zone 4, North District Zone etc.).

Within each 'Zone' or 'District', the following types of parking bays will be available:

1) Residential

Residents Parking Permits will allow users to park within their designated zone boundary (long term & short term).

2) Accessible Blue Badge Bays

Only Disabled Persons Badge holders will be able to park in designated Accessible Bays.

3) Motorcycle

Motorcycles will not need to apply for a permit and will therefore not be restricted to park within any specific RPS zone. They will nevertheless only be able to park strictly in allocated motorcycle bays and will therefore be prohibited to park in any space demarcated for car use.

4) Mixed Use – Loading/Unloading Bays

Some of the parking bays will have an element of mixed use. These bays will consist of loading/unloading parking bays in which any zone permit holder may be able to park for a maximum time as stipulated by the relevant sign. They will allow users to run quick errands in the immediate area without allowing long stay parking. Outside the hours of operation, the loading/unloading parking bays will revert to residential parking for the residents of that specific zone.

5) Mixed Use – Free Parking & Residential Permit Holders Only (Part-time)

Visitors needing to access the Upper Town District without a permit may do so during the hours stipulated by signage on mixed use bays. After the hours specified, the parking bays revert to Permit Holders Only parking.



Residents Parking Permit

A Residents Parking Permit allows the owners to park within their own designated residential zone or district. When visiting other zones, they will need to park in a pay and display bay or in a mixed use/free bay if available.



Example of Residents Parking Permit – May be subject to change

Motorcycle Owners

Owners of motorcycles do not need to apply for a permit, as they will not be restricted to park in their zones or any other zones. Motorcycles can only park in designated M/C parking bays.

Who is Eligible to Apply?

The person applying for the permit must meet the following criteria:

- Reside within the specified zone. (E.g. to obtain a 'Upper Town' permit you must be registered to an address within the Upper Town catchment area).
- Not be in arrears or debt with any Government Department or agency.
- Own a motor vehicle, which is registered as a 'private' vehicle.

Applying for a Permit

- Applications are restricted to one permit per vehicle.
- Each resident can apply for one permit, although there is no limit to the number of residents who can apply in any one household.
- A copy of the application form is included in this booklet.
- Additional applications may be obtained from the main office of Gibraltar Car Park Ltd located at Unit 1.02 Boston, Midtown, Queensway or alternatively, from the HM GoG website: www.gibraltar.gov.gi or Gibraltar Car Park Ltd <https://www.gibcarparks.com/> where you may apply online.



Requirements

In order to apply for a 'Residents Parking Permit' you will need to provide the following:

- Gibraltar Identity Card or Civilian Registration Card.
- Proof of residence – such as a utility bill, tenancy agreement, or bank statement issued in the last 3 months.
- Valid MOT Certificate – expired MOT certificates or MOT appointment bookings in lieu of a valid certificate will not be accepted. Brand new cars and cars which are under 4 years old are exempted from this requirement.
- Certificate of Registration (Log Book) – cars must be registered in the applicant's name and the address shown on the certificate of registration must be consistent with the address shown on the permit application form.

Cost of Permits – NO FEE

Initially, this new Upper Town Residential Parking Scheme will have the same permit structure as existing Laguna and Glacis Estates, therefore there will be no charge for permits and no limit to permits issued per household.

The proposed UK–EU agreement regarding Gibraltar is expected to significantly increase the ease of cross-border movement between Gibraltar and Spain. Reduced frontier checks and more fluid crossing arrangements may lead to higher numbers of vehicles entering Gibraltar, particularly from cross-border commuters and visitors. Given Gibraltar's limited land area and constrained parking capacity, increased vehicle inflow may create additional pressure on residential streets as drivers seek convenient or free parking close to the Town Centre or even visitors wanting to access the Upper Rock or Moorish Castle. By launching this new district, it will protect residential parking in the Upper Town area from external demand and preventing commuter and visitor vehicles from using residential streets as long-stay parking locations as is currently the case in this area. It will also support the outlined transport policy objective in the STTPP of reducing unnecessary vehicle circulation in search of free parking.

By initially adopting a free permit structure with no household limit, it will ensure full resident participation, ensuring that residential parking remains reserved for residents of the area only.



The scheme is being introduced as a preventative measure ahead of expected changes to cross-border traffic patterns. A simplified permit system enables faster implementation and immediate protection for residents. A free and unlimited permit structure reduces administrative complexity during the initial rollout and allows the Ministry of Transport to monitor parking demand and adjust the scheme if required in future reviews.

The establishment of the RPS Upper Town also supports the wider objective of directing visitor and commuter vehicles to purpose-built parking facilities, including structured car parks in the town area, which will positively improve traffic circulation and make more efficient use of Gibraltar's formal parking infrastructure.

Signage and Parking Demarcation

Parking within the various zones will be clearly demarcated with road markings and a number of different signs that have been briefly described below.



All Motorcycle vehicles are to be parked within the demarcated “M/C” zones. Motorcycle bays will be signposted as shown and marked with ‘Yellow’ road markings.



Residential parking areas will be signposted to indicate the relevant parking zone as shown. Only vehicles with “Residents Parking Permits” will be able to park within these demarcated bays, which will be marked with ‘Yellow’ road markings.



There will be various 'Loading and Unloading' bays demarcated throughout different areas in Gibraltar. These bays will be signposted to allow vehicles to park for a maximum of 30 minutes daily (e.g. between 9am to 9pm). After the stipulated time, only vehicles with the corresponding 'Residents Parking Permit' can park in these bays.



Car parking spaces for 'Disabled Persons Badge Holders' will be demarcated with suitable road markings and signposted as per usual.



These signs will be placed at the entrance of the zone where "Residential Parking" has been allocated.



Part-time 'free parking' will be signposted with the signs as shown. Free parking will be permitted between the hours of 8am -2am daily. Residential permit holders only will be able to park here after hours when displaying the valid permit.

NOTES

- ***Any vehicles parked outside their demarcated bays can be subject to fine & tow-away or clamps.***
- ***Any information shown above regarding times of operation or other specific details are for illustration purposes only and may be subject to change.***



Contact Information

For any queries regarding the scheme, contact Gibraltar Car Parks Ltd:

1.02 Boston, Midtown, Queensway.
General Enquiries: 20064622
Payments by phone: 20042801
Permits and Administration: 20049202
<https://gibcarparks.com/offices-contact/>

For any parking enforcement queries contact Gibraltar Parking Management Services Ltd:

Email: operations@gpmsl.gi
Contact Telephone Number: 20064622 / 56748000

Application Form

Please ensure all sections of this form are filled in correctly, otherwise this could cause a delay in the issuing of your permit. You should allow up to FOUR weeks for processing.

RESIDENTIAL PARKING PERMIT APPLICATION FORM

UPPER TOWN

ADDRESS DETAILS

Gibraltar Car Parks Ltd
Unit 1.02 Boston,
Midtown, Queensway.

Name :

Address :

Surname :

(Proof of residence at the above mentioned address **MUST** be provided - eg. utility bill or bank statement dated within the last 3 months)

SPECIAL STATUS

Persons aged 60 or over : YES / NO
(Senior Citizens Card or ID Card will be required)

Disabled Person Badge holder (Blue badge) : YES / NO
(Existing Badge will be required)

CONTACT DETAILS

(for use only if there are any queries with your application)

Home Telephone :

Mobile :

Email:

VEHICLE DETAILS

Registered Owner* :

***The vehicle must be registered in the name of the applicant**

Registration No :

Make :

Colour:

MOT issue Date :

MOT expiry date :

PARKING SPACE OR GARAGE – CURRENT OWNERSHIP OR RENTAL

(Please indicate by ticking the appropriate box below)

I declare that to the best of my knowledge the address used in this application benefits from the following number of assigned parking spaces or garages by way of ownership or rental by one of its residents:

None

One or more

WARNING: Making a false statement may render the applicant liable for exclusion from the scheme and liable for prosecution.

APPLICANT'S CHECKLIST

The following supporting documents are required to present with the application form :

Gibraltar ID Card / Civilian Registration Card	☐
Proof of residence	☐
MOT Certificate (if applicable)	☐
Certificate of registration (Logbook)	☐
Senior Citizens Card (if applicable)	☐
Disabled Persons Blue Badge (if applicable)	☐

DECLARATION OF APPLICANT

I hereby certify that I am permanently resident at the address shown on the application form and that I am the true owner and principal user of the motorcar to which the application relates. I wish to apply for a Parking Permit in respect of the vehicle specified in this application.

I understand that any permit issued remains the property of Gibraltar Car Parks Ltd and that the issue of a permit is conditional on my surrendering it in the event of any of the following :

- 1) I cease to be a resident at the given address.
- 2) The vehicle is adapted or used in such a manner that it ceases to be a vehicle conforming to the requirements of the scheme.
- 3) Upon the issue of a duplicate permit.
- 4) Should there be any change in address or vehicle ownership.

I undertake to inform Gibraltar Car Parks Ltd immediately if any one of the events specified in sub - paragraphs (1)(2)(3) or (4) has occurred.

I declare that all the information given in and supporting this application is correct and I understand that a false statement may render me liable for exclusion from the scheme and liable for prosecution.

I declare that any vehicle issued with a permit as a result of this application will not be parked in such a manner that it obstructs other residents access and that all relevant drivers will be made aware of this condition.

I have read and understood the conditions and I confirm the information provided on this form is correct.

Name :		Signature :	
Date :			

Data Protection Statement

The personal information you provide on this application form will be used by Gibraltar Car Parks Ltd as agents for the Government for parking permit purposes only. By signing this application you are consenting to Gibraltar Car Parks Ltd processing this information for the purpose of issuing residential parking permits and operating the residents parking scheme. Gibraltar Car Parks Ltd may pass on key data to the Government for the purposes of regulation of parking. Gibraltar Car Parks Ltd may also pass on key data to bodies responsible for auditing and administering public funds, for the purposes of preventing and detecting fraud.

(OFFICE USE ONLY)

Form Received By		Processed By	
☐ Form checked	☐ ID card checked		
☐ Registered owner checked	☐ Aged 60 or over checked		
☐ MOT checked	☐ Disabled Person Badge (Blue Badge) checked		
☐ Proof of residence checked	☐ Vehicle Class Checked		
 Remarks : 			

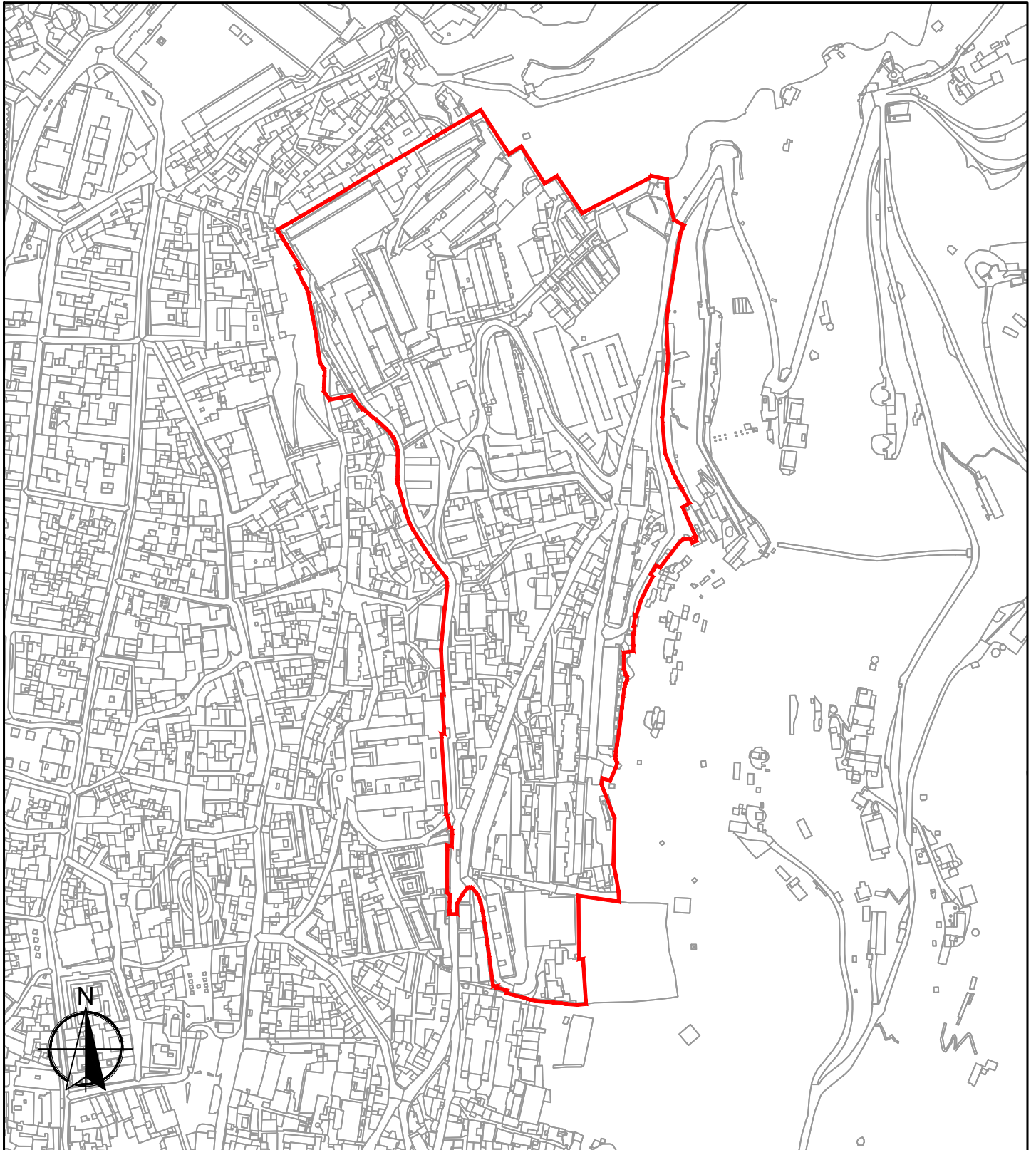
Drawings of Parking Locations

Drawings correct at time of going to print and may be subject to change

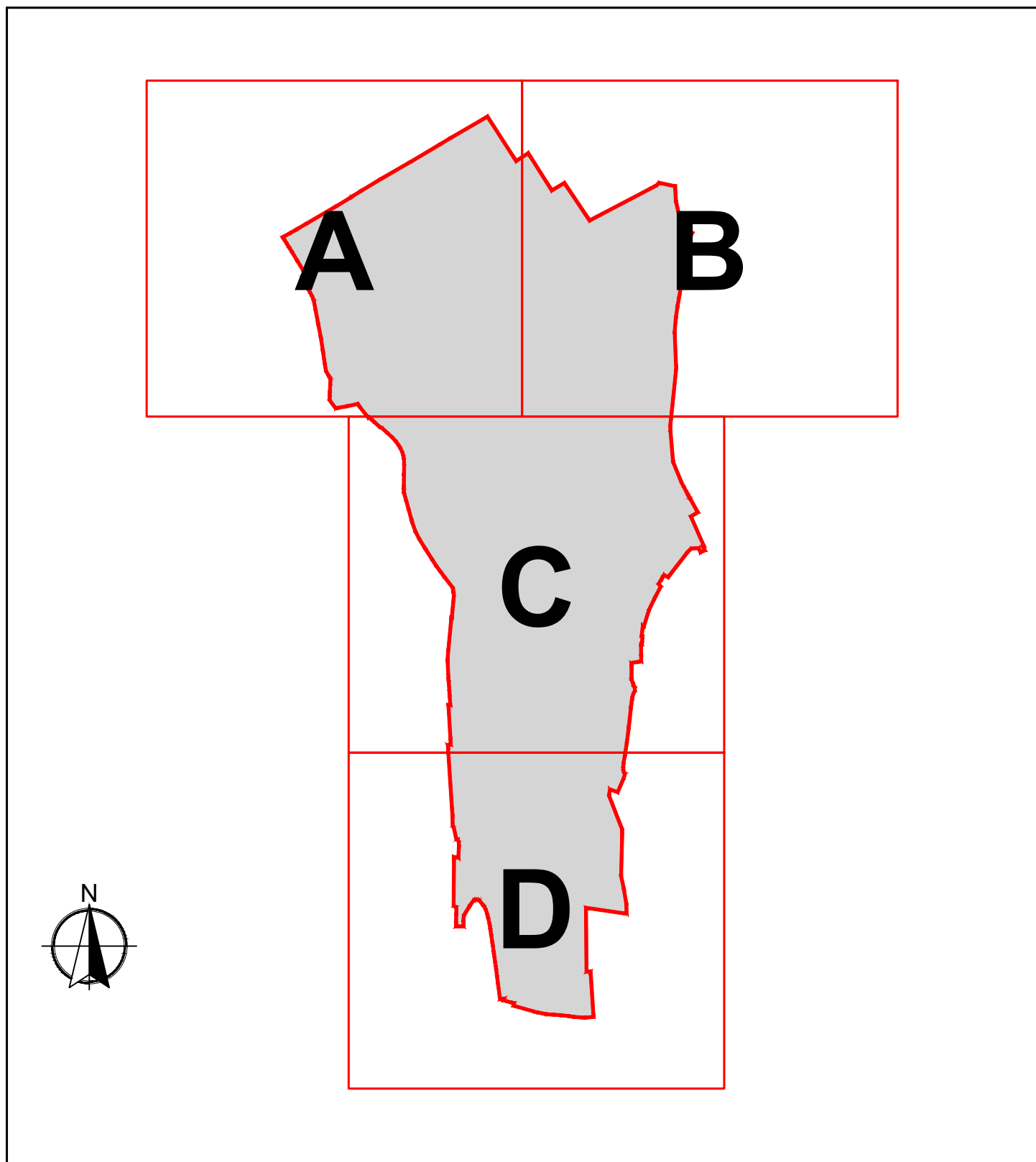




UPPER TOWN SITE PLAN

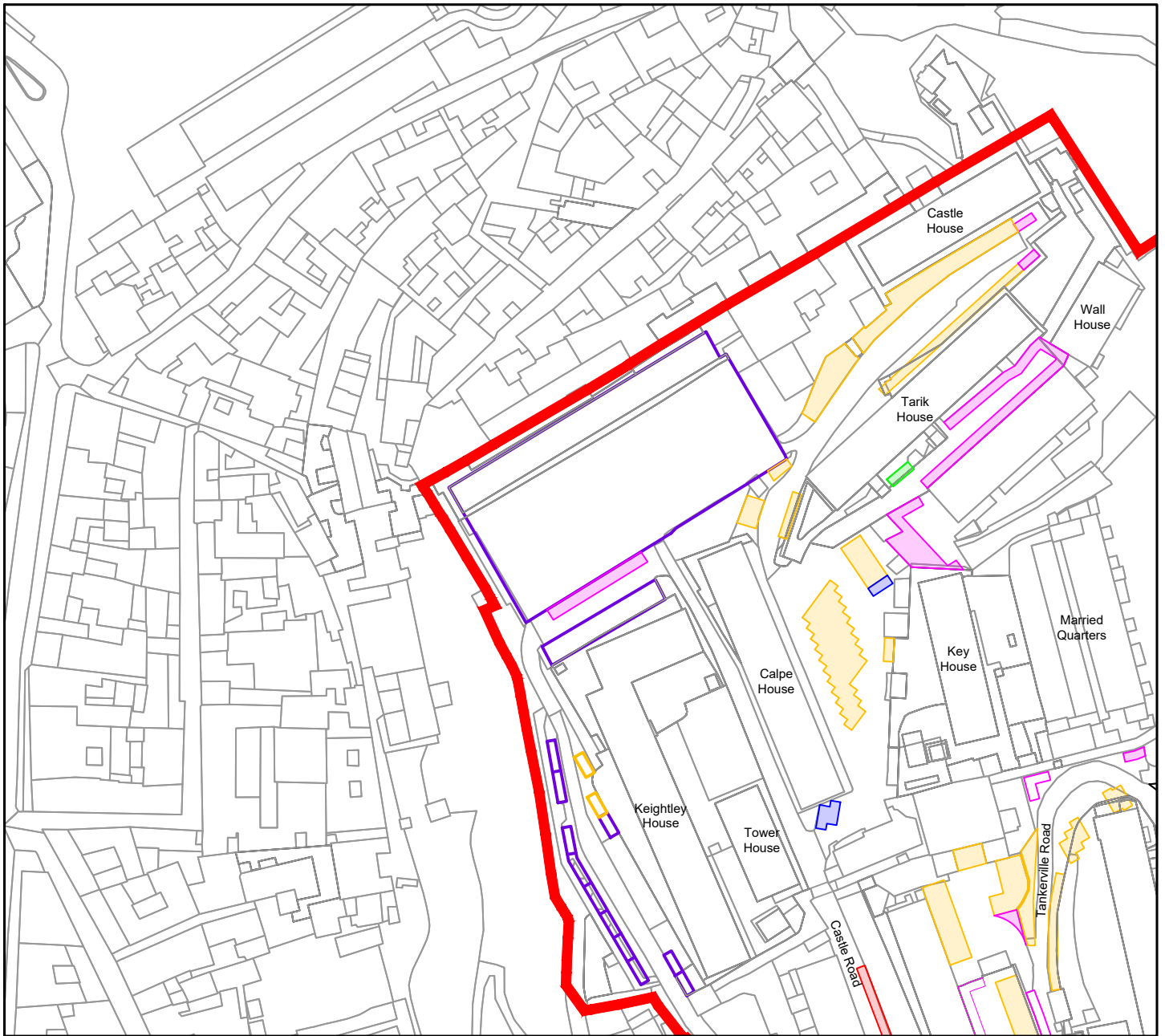


UPPER TOWN INDEX





UPPER TOWN



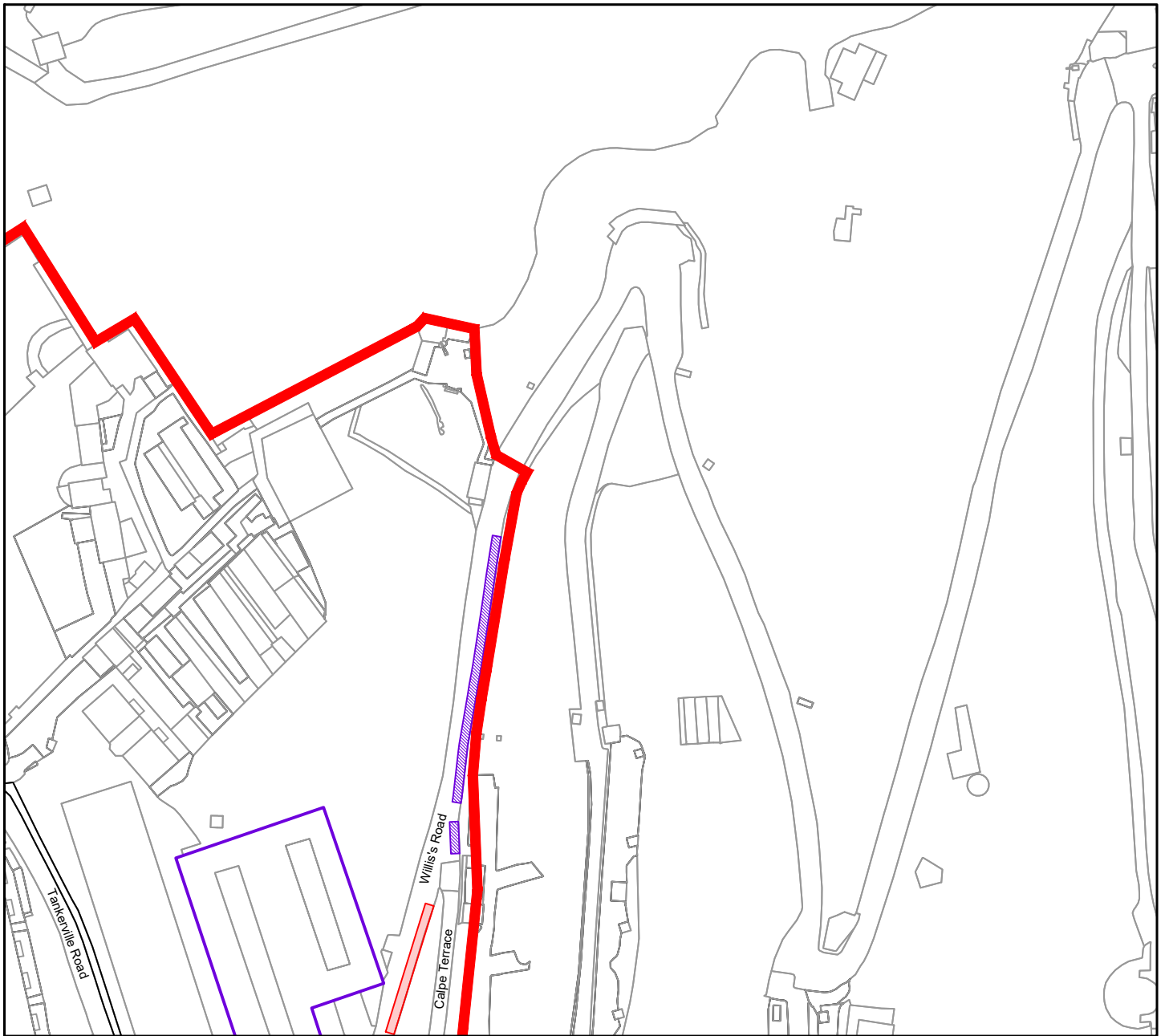
Key:

	Residential Parking Car Parking Spaces.		Tour Operator Parking.
	Pay & Display Parking Bays.		Private Parking.
	Disabled Parking Bays.		Zone Limitations.
	Motorcycle Parking Bays.		Free Parking.
	Loading & Unloading Bays.		Part Time Parking.





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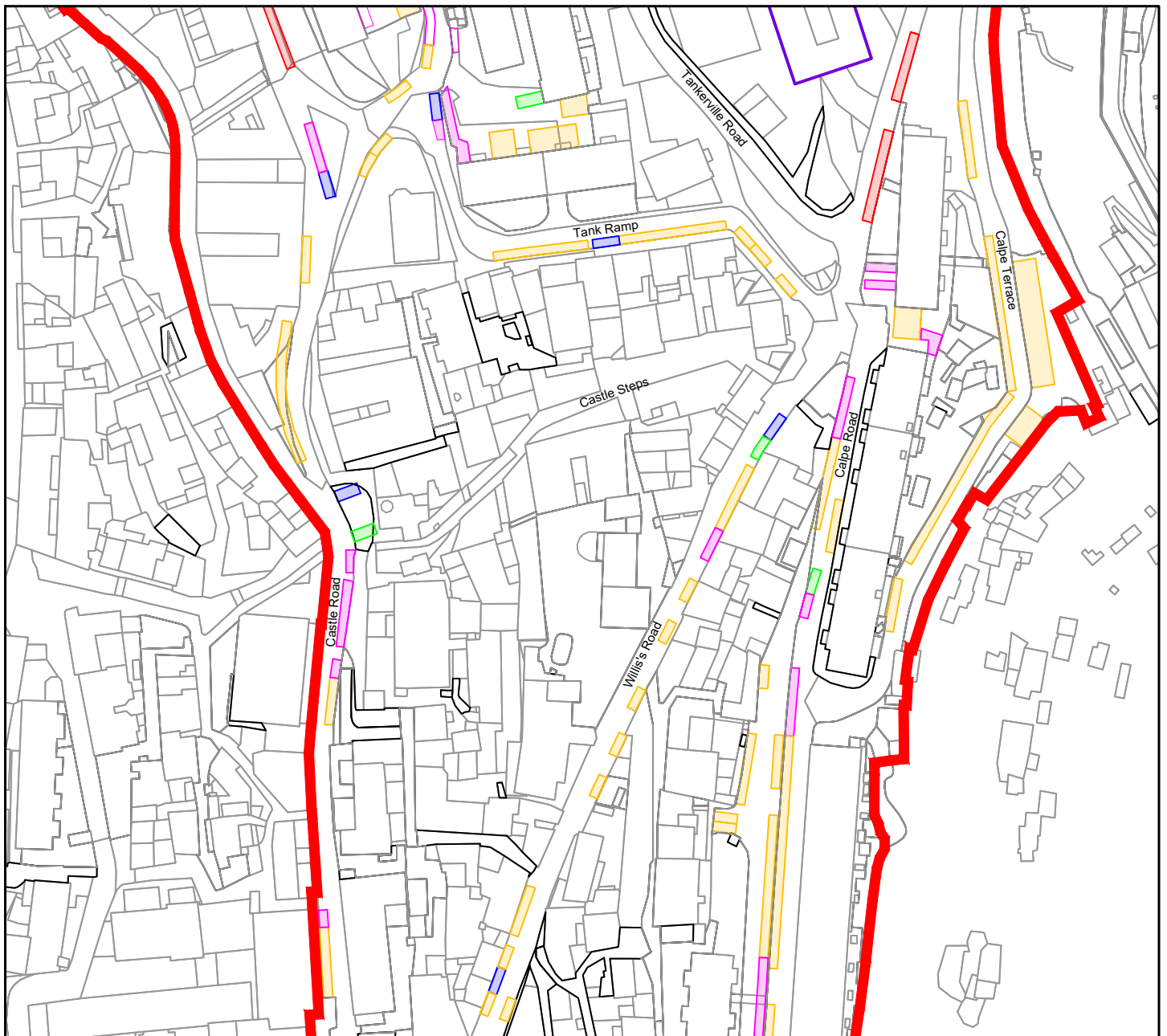
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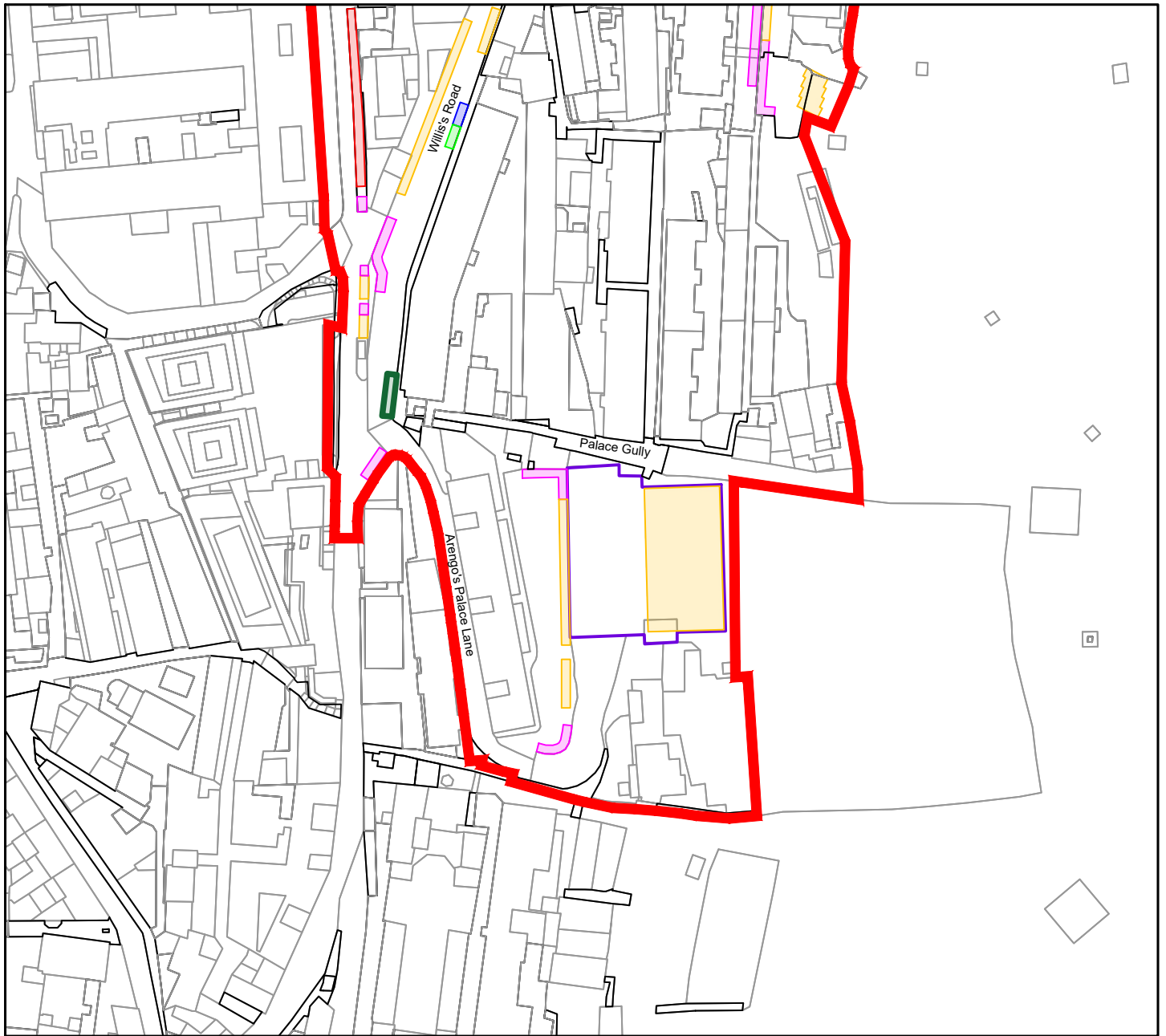
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